PERFORMANCE REPORT : September 2007 - Environment Portfolio - CIIr Trini Cra	key to status colouring Key to quartile colouring	KEYS
CURRENT STATUS	GREEN:	(Within NBC 05/06 Outturn & quartile position) LOCAL INDICATOR [quartile data unavailable]
G = 11 [52.4%] A = 4 [19.0%] R = 6 [28.6%] NO DATA =	Overall performance on or exceeding target Top or Upper Median Quartile	
MONTH ON MONTH TREND & QUARTER ON QUARTER TREND	AMBER:	BVPI ID column denotes Corporate Priority India
\uparrow = 9 [42.9%] \leftrightarrow = 5 [23.8%] \downarrow = 5 [23.8%] NO DATA =	Overall performance within range stated in "Target Tolerances" column* Lower Median Quartile	* Interim figures yet to be validated
YEAR ON YEAR TREND	RED:	Annual Targeted quartile colouring based again unaudited 06/07 performance data tables
\uparrow = 12 [57.1%] \leftrightarrow = 2 [9.5%] \downarrow = 4 [19.1%] NO DATA = 3	[14.3%] Overall performance outside the stated "Target Tolerances" Bottom Quartile	Indicators are included in both the Housing and Environment portfolio report as they are cross-c

^{*} New 'Harder Target' test applied - Please refer to "Target Tolerances" column for individual test applied.

			-																		
ID	NAME	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	OVERALL PERFORMANCE TO DATE	^ ANNUAL TARGET & TARGETED QUARTILE	CURRENT PROFILED TARGET [if any]	* TARGET TOLERANCES	PERFORMANCE AGAINST LAST MONTH	OVERALL PERFORMANCE AGAINST SAME TIME LAST YEAR	NBC OUTTURN & PROSPECTIVE QUARTILES BASED ON UNAUDITED 06/07 DATA TABLES	NBC 05/06 OUTTURN & QUARTILE POSITION
Streetscene	e and Property Maintenance [Carl Grimi	mer]				G	=10		<u>A</u>	= 4		R	= 4								
Monthly Ind																					
↑ BV82ai	Percentage tonnage of household waste arisings which have been sent by the authority for recycling	18.94	19.91	19.39	20.13	20.55	20.75							19.90%	21%		5%	↑	↑ 18.61%	20.24% Upper Median	19.82% Upper Median
↑ BV82aii	Total of tonnage of household waste arisings which have been sent by the authority for recycling	1,316.26	1,466.26	1,385.65	1,444.67	1,479.20	1,253.08							8,365.52 Tonnes	17,028 Tonnes		5%	\	7845.17 Tonnes	16,155.45 Tonnes Upper Median	15,509.95 Tonnes Top
↑ BV82bi	Percentage of the total tonnage of household waste sent for composting or treatment by anaerobic digestion	20.20	19.25	22.96	23.60	23.99	19.26							21.87%	16%		5%	\	1 20.56%	15.92% Upper Median	16.30% Top
↑ BV82bii	Total tonnage of household waste sent for composting or treatment by anaerobic digestion	1,403.66	1,437.16	1,641.40	1,693.12	1,726.76	1,163.00							9194.58 Tonnes	12,974 Tonnes	9453.02 Tonnes	5%	\	**************************************	12,680.30 Tonnes Top	12,752 Tonnes Top
↓ BV84a	Number of kilograms of household waste collected per head	34.9	37.6	35.7	35.9	36.0	30.2							210.1kg	410kg		+ - 10kg	↑	↑ 216kg	408.4 kg Upper Median	401.7 kg Upper Median
↓ BV84b	Percentage change from the previous financial year in the number of Kg of household waste collected per head of population	+5.44	-8.96	-9.39	+8.13	+1.70	-13.22							-3.27%	+ 3%		5%	↑	↑ +0.50%	+1.69% Lower Median	+ 5.96% Bottom
↓ BV212	Average time taken to re-let local authority homes	30	33	32	35	33	32 *							33 Days *	28 Days		5%	↑	↑ 72 Days	71 Days Bottom	72 Days Bottom
↑ BV218a	Percentage of new reports of abandoned vehicles investigated within 24hrs of notification	97.97	93.30	95.38	99.01	100	99.17							97.10%	95%		1% point	\	↑ 66.76%	87.25% Lower Median	0% Bottom
↑ BV218b	Percentage of abandoned vehicles removed within 24 hours from the point at which the Authority is legally entitled to remove the vehicle	73.08	61.90	87.88	93.10	78.13	85.19							78.84%	85%		5%	↑	81.08%	79.16% Lower Median	0% Bottom
↑ ELPI5	Percentage of flytips removed within two working days	83.02	75.17	70.96	77.93	73.37	99.55							73.61%	70%		5%	↑	99.45%	99.60%	2
↓ ELPI6	Number of refuse collections missed per month	209	77	32	184	89	80							671	12,000		5%	↑	↑ 4449	11,302	2
↑ ELPI10	Percentage of missed collections put right within 24 hours	91.39	100	100	100	100	100							97.32%	95%		2% points	\leftrightarrow	↑ 96.63%	92.99%	2
↑ HLPI9	Night time repairs completed on target	100	95	96.24	100	100	100							98.14%	99%		1% point	\leftrightarrow	99%	99%	2

Sept 07 [updated 25/10/2007 @ 09:37]

PERF	ORMANCE REF	PORT : September 2007 - E	nvironment F	ortfoli	io - CIIr Trir	ni Crake	KEY TO STATUS COLOURING KEY TO QUARTILE COLOURING	KEYS	
CURREN	NT STATUS						GREEN:	2	(Within NBC 05/06 Outturn & quartile position) LOCAL INDICATOR [quartile data unavailable]
G	= 11 [52.4%]	A) = 4 [19.0%]	= 6 [3	28.6%]	NO DATA	= 0 [0%]	Overall performance on or exceeding target Top or Upper Median Quartile		
MONTH	ON MONTH TREND & QU	UARTER ON QUARTER TREND					AMBER:		BVPI ID column denotes Corporate Priority Indicator
↑	= 9 [42.9%]	↔ = 5 [23.8%]	↓ = 5 [3	23.8%]	NO DATA	= 2 [9.5%]	Overall performance within range stated in "Target Tolerances" column* Lower Median Quartile	*	Interim figures yet to be validated
YEAR OI	N YEAR TREND						RED:	^	Annual Targeted quartile colouring based against unaudited 06/07 performance data tables
↑	= 12 [57.1%]		↓ = 4 [19.1%]	NO DATA	= 3 [14.3%]	Overall performance outside the stated "Target Tolerances" Bottom Quartile		Indicators are included in both the Housing and Environment portfolio report as they are cross-cutting

^{*} New 'Harder Target' test applied - Please refer to "Target Tolerances" column for individual test applied.

ID	NAME	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	OVERALL PERFORMANCE TO DATE	^ ANNUAL TARGET & TARGETED QUARTILE	CURRENT PROFILED TARGET [if any]	* TARGET TOLERANCES	PERFORMANCE AGAINST LAST MONTH	AGAINST SAME		NBC 05/06 OUTTURN & QUARTILE
Quarterly In																					
↑ BV91a	Percentage of households resident in the authority's area served by kerbside collection of recyclables			100			100							100%	100%		2%	\leftrightarrow	↔ 100%	100% Top	100% Top
↑ BV91b	Percentage of households resident in the authority's area served by kerbside collection of at least two recyclables			100			100							100%	100%		2%	\leftrightarrow	↔ 100%	100% Top	100% Top
4-Monthly Ir	ndicators															186888888888888888888888888888888888888	0 1				
↓ BV199a	The proportion of relevant land and highways that is assessed as having combined deposits of litter and detritus that fall below an acceptable level				1									1%	8%		5%	↑ 2%	↑ 5%	4.3% Top	3% Top
↓ BV199b	The proportion of relevant land and highways from which unacceptable levels of graffiti are visible				8									8%	15%		5%	12%	13%	14% Bottom	10% Bottom
↓ BV199c	The proportion of relevant land and highways from which unacceptable levels of fly posting are visible				4									4%	1%		5%	0%	2%	1% Bottom	1% Upper Median
Developmer	nt, Building Control & Environmental Hea	alth [Chris	tine Steven	nson]		G	= 1		A	= 0		R	= 2								
Quarterly In	dicators																				
↔ BV216a	Number of sites of potential concern within the local authority area with respect to land contamination			740			15							755	700		5%	No trend data	No data as this indicator was previously reported annually	966	975
↑ BV216b	Number of sites for which detailed information is available to decide whether remediation of the land is necessary, as a percentage of all "sites of potential concern"			2			2							4%	12%		2% points	No trend data	No data as this indicator was previously reported annually	8% Upper Median	6% Upper Median
↑ BV166a	Score against a checklist of enforcement best practice for environmental health			96.7			96.7							96.7%	100%		2%	\leftrightarrow	No data as this indicator was previously reported annually	96.7% Upper Median	100% Top

Sept 07 [updated 25/10/2007 @ 09:37]

PERF	ORMANCE REP	ORT : September 2007 - F	Finance Portfolio - C	IIr Malcolm	Mildren	KEY TO STATUS COLOURING KEY TO QUARTILE COLOURING	KEYS	
CURREN	NT STATUS					GREEN:	2	(Within NBC 05/06 Outturn & quartile position) LOCAL INDICATOR [quartile data unavailable]
G	= 0 [0%]	A = 0 [0%]	R = 2 [100%]	NO DATA	= 0 [0%]	Overall performance on or exceeding target Top or Upper Median Quartile		
MONTH	ON MONTH TREND & QUA	ARTER ON QUARTER TREND				AMBER:		BVPI ID column denotes Corporate Priority Indicato
↑	= 0 [0%]		= 1 [50%]	NO DATA	= 0[0%]	Overall performance within range stated in "Target Tolerances" column* Lower Median Quartile		
YEAR O	N YEAR TREND					RED:	^	Annual Targeted quartile colouring based against unaudited 06/07 performance data tables
↑	= 1 [50%]	↔ = 1 [50%]	= 0 [0%]	NO DATA	= 0[0%]	Overall performance outside the stated "Target Tolerances" Bottom Quartile		

^{*} New 'Harder Target' test applied - Please refer to "Target Tolerances" column for individual test applied.

ID	NAME	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	OVERALL PERFORMANCE TO DATE	^ ANNUAL TARGET & TARGETED QUARTILE	CURRENT PROFILED TARGET [if any]	* TARGET TOLERANCES	PERFORMANCE AGAINST LAST MONTH	OVERALL PERFORMANCE AGAINST SAME TIME LAST YEAR	NBC OUTTURN & PROSPECTIVE QUARTILES BASED ON UNAUDITED 06/07 DATA TABLES	NBC 05/06 OUTTURN & QUARTILE POSITION
Finance and	Asset Management Gavin Chambers]					G	= 0		A	= 0		R	= 2								
Monthly Ind	icators																				
↑ BV8	The percentage of invoices for commercial goods and services paid by the authority within 30 days of being received	95.45	91.16	90.59	90.76	91.30	89.21							91.47%	94%		2% points	↓	↑ 88.36%	89.45% Bottom	86.89% Bottom
Quarterly In	dicators																				
↑ BV156	The percentage of authority buildings open to the public in which all public areas are suitable for and accessible to disabled people.			92.54			92.54							92.54%	95%		2% points	\leftrightarrow	↔ 92.54%	92.54%	90.14%

Sept 07 [updated 25/10/2007 @ 09:36]

PERF	ORMANCE REP	ORT : September 2007 - Hou	ısing Portfolio - Cllr Sally	Beardsworth	KEY TO STATUS COLOURING KEY TO QUARTILE COLOURING	KEYS	
CURREN	NT STATUS				GREEN:	2	(Within NBC 05/06 Outturn & quartile position) LOCAL INDICATOR [quartile data unavailable]
G	= 10 [47.6%]	A = 3 [14.3%]	R = 7 [33.3%]	NO DATA = 1 [4.8%]	Overall performance on or exceeding target Top or Upper Median Quartile		
MONTH	ON MONTH TREND & QU	UARTER ON QUARTER TREND			AMBER:		BVPI ID column denotes Corporate Priority Indicator
↑	= 7 [33.3%]	↔ = 3 [14.3%]	= 9 [42.9%]	NO DATA = 2 [9.5%]	Overall performance within range stated in "Target Tolerances" column* Lower Median Quartile	*	Interim figures yet to be validated
YEAR OI	N YEAR TREND				RED:	۸	Annual Targeted quartile colouring based against unaudited 06/07 performance data tables
↑	= 10 [47.6%]	↔ = 0 [0%]	= 8 [38.1%]	NO DATA = 3 [14.3%]	Overall performance outside the stated "Target Tolerances" Bottom Quartile		Indicators are included in both the Housing and Environment portfolio report as they are cross-cutting

^{*} New 'Harder Target' test applied - Please refer to "Target Tolerances" column for individual test applied.

Please	contact Dale Robertson Ext	7110,	if you r	equire 1	further	informa	ation or s	support.													
ID	NAME	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	OVERALL PERFORMANCE TO DATE	^ ANNUAL TARGET & TARGETED QUARTILE	CURRENT PROFILED TARGET [if any]	* TARGET TOLERANCES	PERFORMANCE AGAINST LAST MONTH	OVERALL PERFORMANCE AGAINST SAME TIME LAST YEAR	BASED ON	NBC 05/06 OUTTURN & QUARTILE POSITION
Housing Se	ervices [Fran Rodgers]					G	= 10	(<u>A</u> :	= 3		R	= 7								
Monthly Inc	licators																				
↑ BV9	Percentage of council tax received in the year	11.81	9.18	8.97	9.13	9.47	9.24							57.82%	98%	58%	0.5% points	↓	↑ 56.53%	96.63% Lower Median	95.45% Bottom
↑ BV66a	Rent collected by the local authority as a proportion of rents owed on HRA dwellings	63.66	67.06	65.34	65.61	66.04	66.90							91.04%	97.80%	93.76%	1% point	1	93.23%	95.93% Bottom	96.03% Bottom
↓ BV66b	The number of local authority tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants	11.79	12.39	13.06	13.27	13.13	Data Unavailabl e							Data Unavailable	8.25%		5%	Data Unavailable	Data Unavailable	11.92% Bottom	12.43% Bottom
↓ BV78a	Speed of Processing: Average time for processing new claims	25.3	32.3	26.4	33.3	30.5	30.9 *							30.3 *	30 Days	32	1 Day	↓	↑ 42.1 Days	36.5 Days Bottom	57.6 Days Bottom
↓ BV78b	Speed of Processing: Average time for processing notifications of change in circumstances	11.1	13.1	10.4	11.5	11.1	12.7 *							11.6 *	11 Days	13	0.5 Days	↓	18.7 Days	16.4 Days Bottom	24.4 Days Bottom
↓ BV212	Average time taken to re-let local authority homes	30	34	32	35	33	32 *							33 Days *	28 Days		5%	1	↑ 72 Days	71 Days Bottom	72 Days Bottom
↑ HLPI9	Night time repairs completed on target	100	95	96.24	100	100	100							98.14%	99%		1% point	\leftrightarrow	↓ 99%	99%	2
↑ BV10	% of non domestic rates due for the year which were received by the authority	12.33	11.45	9.61	9.25	10.39	8.63							62.30%	99.30%	60%	2% points	↓	↑ 60.80%	99.72% Top	99.23% Upper Median
↓ BV66c	Percentage of local authority tenants who received Notices Seeking Possession	1.52	2.08	2.56	2.92	2.00	2.58							14.15%	25%	12.55%	5%	↓	13.84%	26.66% Lower Median	44.58% Bottom
↓ BV66d	Percentage of tenants evicted as a result of rent arrears	0.05	0	0.01	0	0.02	0.02							0.09%	0.30%	0.15%	5%	\leftrightarrow	↑ 0.18%	0.46% Lower Median	0.83% Bottom
↔ BV76c	Housing Benefit Security: the number of fraud investigations per 1,000 caseload	3.25	4.99	5.05	7.04	4.21	4.57 *							29.55 *	65	25	5%	↑	38.50	61.32	51.08
↔ BV76d	Housing Benefit Security: the number of prosecutions and sanctions per 1,000 caseload	0.24	0.18	0.12	0.36	0.18	0.48 *							1.50 *	4.30	1.80	5%	1	2.10	3.91%	4.64
↑ BENLPI	Percentage of cases from complete to determined within 14 days	82.90	79.90	83.90	79.67	77.10	77.17 *							79.96% *	86%	84%	2% points	↑	\$ 4.69%	85.51%	2
↔ CFLI 1	Housing Benefit Security: the number of housing benefit claimants visited	225	253	352	193	413	334 *							1875 *	3,500	1,750	5%	\	No data local PI Replaces BV76a	Local PI Replaces BV76a	New indicator
Quarterly In									1										I .	1	
↔ BV76b	Housing Benefit Security: the number of fraud investigators employed per 1,000 caseload			0.18			0.30 *							0.30 *	0.30		5%	↓	↑ 0.24	0.24	0.28

Sept 07 [updated 25/10/2007 @ 09:35]

PERF	ORMANCE REP	ORT : September 2007 - Hou	ısing Portfolio - Cllr Sally	Beardsworth	KEY TO STATUS COLOURING KEY TO QUARTILE COLOURING	KEYS	
CURREN	NT STATUS				GREEN:	2	(Within NBC 05/06 Outturn & quartile position) LOCAL INDICATOR [quartile data unavailable]
G	= 10 [47.6%]	A = 3 [14.3%]	R = 7 [33.3%]	NO DATA = 1 [4.8%]	Overall performance on or exceeding target Top or Upper Median Quartile		
MONTH	ON MONTH TREND & QU	UARTER ON QUARTER TREND			AMBER:		BVPI ID column denotes Corporate Priority Indicator
↑	= 7 [33.3%]	↔ = 3 [14.3%]	= 9 [42.9%]	NO DATA = 2 [9.5%]	Overall performance within range stated in "Target Tolerances" column* Lower Median Quartile	*	Interim figures yet to be validated
YEAR OI	N YEAR TREND				RED:	۸	Annual Targeted quartile colouring based against unaudited 06/07 performance data tables
↑	= 10 [47.6%]	↔ = 0 [0%]	= 8 [38.1%]	NO DATA = 3 [14.3%]	Overall performance outside the stated "Target Tolerances" Bottom Quartile		Indicators are included in both the Housing and Environment portfolio report as they are cross-cutting

^{*} New 'Harder Target' test applied - Please refer to "Target Tolerances" column for individual test applied.

	ID	NAME	APR	MAY	JUN	JUL	AUG S	SEP	OCT NO	/ DEC	;	JAN FEE	MAR	OVERALL PERFORMANCE TO DATE	^ ANNUAL TARGET & TARGETED QUARTILE	CURRENT PROFILED TARGET [if any]	* TARGET TOLERANCES	PERFORMANCE AGAINST LAST MONTH	OVERALL PERFORMANCE AGAINST SAME TIME LAST YEAR	BASED ON	NBC 05/06 OUTTURN & QUARTILE POSITION
1	BV79a	Accuracy of processing (a) percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available for the decision for a sample of cases checked post-decision			95.2		97	7.60 *						96.40% *	97%		2% points	↑	↑ 86.90%	94.20% Bottom	78.60% Bottom
1	BV79b(i)	The amount of housing benefit overpayments recovered during the period being reported on as a percentage of hb deemed recoverable overpayments during that period			65.06		68	8.73 *						68.73% *	70%	0.40%	2% points	↑	↑ 51.40%	58.35% Bottom	106.20% Top
↑	BV79b(ii)	Housing benefit overpayments recovered during the period as a percentage of the total amount of housing benefit overpayment debt outstanding at the start of the period plus amount of hb overpayments identified during the period			12.08		1:	9.51*						19.51% *	50%	30%	5%	+	20.99%	31.60% Lower Median	62.51% Top
+	BV79b(iii)	Housing benefit overpayments written off during the period as a percentage of the total amount of hb overpayment debt outstanding at the start of the period plus amount of hb overpayments identified during the period			1.35		2	2.98 *						2.98% *	8%	4%	5%	↓	1.99%	4.35%	12.14%
↑	BV213	Number of household who considered themselves homeless who approached the local authority housing advice service and for whom advice casework intervention solved their situation			2			2						4	7		5%	\leftrightarrow	↑ 2.10	7 Top	5 Top
\	LHPI 183a	The average length of stay in bed and breakfast accommodation of households that are unintentionally homeless and in priority need						1						1	1 week		0.5 weeks	No data as this indicator was previously reported annually	No data as this indicator was previously reported annually	2.25 weeks Upper Median	3.25 weeks Lower Median

Sept 07 [updated 25/10/2007 @ 09:35]

PERF	ORMANCE REPO	PRT : September 2007 - P	erformance Portfo	olio, CIIr Bria	ın Hoare	KEY TO STATUS COLOURING KEY TO QUARTILE COLOURING	KEYS	
CURREN	IT STATUS					GREEN:	2	(Within NBC 05/06 Outturn & quartile position) LOCAL INDICATOR [quartile data unavailable]
G	= 1 [12.5%]		R = 7 [87.5%]	NO DATA	= 0 [0%]	Overall performance on or exceeding target Top or Upper Median Quartile		
MONTH	ON MONTH TREND & QUAR	RTER ON QUARTER TREND				AMBER:		BVPI ID column denotes Corporate Priority Indicator
↑	= 4 [50%]		= 2 [25%]	NO DATA	= 0 [0%]	Overall performance within range stated in "Target Tolerances" column* Lower Median Quartile	*	Interim figures yet to be validated
YEAR OI	N YEAR TREND					RED:	۸	Annual Targeted quartile colouring based against unaudited 06/07 performance data tables
↑	= 4 [50%]	↔ = 0 [0%]	= 4 [50%]	NO DATA	= 0 [0%]	Overall performance outside the stated "Target Tolerances" Bottom Quartile		

^{=*} New 'Harder Target' test applied - Please refer to "Target Tolerances" column for individual test applied.

ID	NAME	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	OVERALL PERFORMANCE TO DATE	^ ANNUAL TARGET & TARGETED QUARTILE	CURRENT PROFILED TARGET [if any]	* TARGET TOLERANCES	PERFORMANCE AGAINST LAST MONTH	OVERALL PERFORMANCE AGAINST SAME TIME LAST YEAR	NBC OUTTURN & PROSPECTIVE QUARTILES BASED ON UNAUDITED 06/07 DATA TABLES	NBC 05/06 OUTTURN & QUARTILE POSITION
Human Resor	urces [Howard Crabtree]					G	= 1		A	= 0		R	= 7								
Monthly Indic	ators																				
	The number of working days/shifts lost due to sickness absence	0.78	0.86	0.85	0.96	0.99	0.82 *							5.26 Days *	9.50 Days		5%	↑	↑ 5.57 Days	11.38 Days Bottom	16.12 Days Bottom
Quarterly Ind	icators																1				
↑ BV11a	The percentage of top 5% of earners that are women			32.97			35.87 *							35.87% *	34%		5%	↑	↑ 33.52%	32.43% Lower Median	32.83% Upper Median
↑ BV11b	The percentage of top 5% of earners who are from an ethnic minority			5.54			3.72 *							3.72% *	7%		5%	↓	8.14%	7.07% Top	8.89% Top
↑ BV11c	The percentage of top 5% of earners who have a disability			1.90			1.97 *							1.97% *	5.30%		5%	1	3.80%	3.80% Upper Median	4.38% Upper Median
↓ BV14	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total workforce			0.36			0.27 *							0.63% *	0.80%		5%	↑	0.18%	0.70% Lower Median	2.64% Bottom
↓ BV15	The percentage of employees retiring on grounds of ill health as a percentage of the total workforce			0.18			0.18 *							0.36% *	0.30%		5%	\leftrightarrow	↑ 0.43%	0.61% Bottom	0.41% Bottom
↑ D\/160	The percentage of local authority employees declaring that they meet the Disability Discrimination Act 1995 disability definition			4.96			4.76 *							4.76% *	5.50%		5%	\	4.77%	4.97% Top	5.55% Top
	The percentage of local authority employees from minority ethnic communities			5.1			5.1 *							5.1% *	5.5%		5%	\leftrightarrow	↑ 4.8%	5.6% Top	4.9% Top
	IT and Improvement [Dale Phillipson]					G	= 0		A	= 0		R	= 1								
	The number of types of interactions that																				
157	are embedded for electronic delivery as a percentage of the types of interactions that are legally permissible for electronic delivery			93.80			93.99							93.99%	97%		2% points	1	↑ 93.80%	93.80% Bottom	90.06% Bottom

Sept 07 [updated 25/10/2007 @ 09:39]

PERF	ORMANCE REP	ORT : - September 2007 - F	Regeneration Portfo	KEY TO STATUS COLOURING KEY TO QUARTILE COLOURING	KEYS	KEYS			
CURREN ⁻	T STATUS					GREEN:	2	(Within NBC 05/06 Outturn & quartile position) LOCAL INDICATOR [quartile data unavailable]	
G	= 3 [37.5%]	A = 0 [0%]	= 5 [62.5%]	NO DATA	= 0 [0%]	Overall performance on or exceeding target Top or Upper Median Quartile			
MONTH C	ON MONTH TREND & QUA	ARTER ON QUARTER TREND		AMBER:		BVPI ID column denotes Corporate Priority Indicator			
1	= 3 [37.5%]	↔ = 2 [25%]	= 2 [25%]	NO DATA	= 1 [12.5%]	Overall performance within range stated in "Target Tolerances" column* Lower Median Quartile			
YEAR ON	I YEAR TREND					RED:	^	Annual Targeted quartile colouring based against unaudited 06/07 performance data tables	
↑	= 4 [50%]	↔ = 1 [12.5%]	= 0 [0%]	NO DATA	= 3 [37.5%]	Overall performance outside the stated "Target Tolerances" Bottom Quartile	*	Interim figures yet to be validated	

^{*} New 'Harder Target' test applied - Please refer to "Target Tolerances" column for individual test applied.

	NAME	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV [DEC	JAN	FEB	MAR	OVERALL PERFORMANCE	^ ANNUAL TARGET &	CURRENT PROFILED	* TARGET	PERFORMANCE AGAINST LAST	PERFORMANCE	NBC OUTTURN & PROSPECTIVE QUARTILES BASED ON	NBC 05/06 OUTTURN &
														TO DATE	TARGETED QUARTILE	TARGET [if any]	TOLERANCES	MONTH	AGAINST SAME TIME LAST YEAR	UNAUDITED 06/07 DATA TABLES	QUARTILE POSITION
	nent, Building Control & Environmental Hea	G	G = 2 A = 0 R = 4																		
Monthly	Monthly Indicators																				
↑ BV10	Percentage of minor applications determined within 8 weeks	84.62	95.24	76.47	85.71	89.47	85.00							85.63%	81%		2% points	↓	↑ 53.79%	63.23% Bottom	74.55% Upper Median
↑ BV10	Percentage of other applications determined within 8 weeks	92.41	96.39	89.42	92.50	93.33	98.59							93.52%	92%		2% points	↑	↑ 66.72%	75.50% Bottom	85.62% Lower Median
↑ PLI 18	The number of decisions delegated to officers as a percentage of all decisions	92.52	99.04	88.65	94.78	87.83	95.65							92.75%	95%		2% points	↑	1 92.68%	92.30%	2
Quarterly	Indicators																				
↑ BV10	Percentage of <u>major</u> applications determined within 8 weeks			40			66.67							50%	70%		2% points	↑	↑ 44.40%	66.67% Bottom	64.18% Lower Median
↓ BV20	Percentage of appeals allowed against the authority's decision to refuse planning applications			30			37.5							33.3%	25%		5%	\	↔ 33.3%	21.1% Top	34.8% Lower Median
↑ BV20	Quality of Service checklist for Planning			77.8			77.8							77.8%	80%		2% points	\leftrightarrow	No data as this indicator was previously reported annually	77.8% Bottom	77.7% Bottom
Regener	Regeneration & Growth [Chris Cavanagh] G = 1 A = 0 R = 1																				
Quarterly	/ Indicators																				
↔ BV20	Has the local Planning authority met the milestones which the current local Development scheme set out?			Yes			Yes							Yes	Yes		N/A	\leftrightarrow	No data as this indicator was previously reported annually	Yes	No
↑ BV10	Percentage of new homes built on previously developed land						47.06							47.06%	65%		2% points	No data as this indicator was previously reported annually	No data as this indicator was previously reported annually	87.08% Upper Median	84% Upper Median

Sept 07 [updated 25/10/2007 @ 09:36]

PERFORMANCE REP	ORT:Sept'07-Community	Engagement & Safe	KEY TO STATUS COLOURING KEY TO QUARTILE COLOURING	KEYS			
CURRENT STATUS					GREEN:	2	(Within NBC 05/06 Outturn & quartile position) LOCAL INDICATOR [quartile data unavailable]
G = 5 [38.5%]	A = 3 [23.0%]	R = 5 [38.5%]	NO DATA	= 0 [0%]	Overall performance on or exceeding target Top or Upper Median Quartile		
MONTH ON MONTH TREND & QUA	ARTER ON QUARTER TREND		AMBER:		BVPI ID column denotes Corporate Priority Indicator		
↑ = 7 [53.9%]	↔ = 2 [15.4%]	= 3 [23.0%]	NO DATA	= 1 [7.7%]	Overall performance within range stated in "Target Tolerances" column* Lower Median Quartile		
YEAR ON YEAR TREND					RED:	۸	Annual Targeted quartile colouring based against unaudited 06/07 performance data tables
↑ = 3 [23.0%]	← = 1 [7.7%]	= 6 [46.3%]	NO DATA	= 3 [23.0%]	Overall performance outside the stated "Target Tolerances" Bottom Quartile	*	Interim figures yet to be validated

^{*} New 'Harder Target' test applied - Please refer to "Target Tolerances" column for individual test applied.

Flease Contact Date Robertson Ext 7 10, if you require further information of support.																							
ID	NAME	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	OVERALL PERFORMANCE TO DATE	^ ANNUAL TARGET & TARGETED QUARTILE	CURRENT PROFILED TARGET [if any]	*TARGET TOLERANCES	PERFORMANCE AGAINST LAST MONTH	OVERALL PERFORMANCE AGAINST SAME TIME LAST YEAR	BASED ON	NBC 05/06 OUTTURN & QUARTILE POSITION		
Monthly Part	onthly Partnership Priority Indicators G = 1 A = 0											= 3	3										
Monthly Indicators																							
↓ BV126	Domestic burglaries per year per 1,000 households in local authority area	1.7	1.8	1.2	1.6	1.5	0.9							8.7	14		5%	↑	↑ 11.2	21.4 Bottom	22.1 Bottom		
↓ BV127a	Violent crime per year, 1000 population	2.4	2.3	2.3	2.7	2.6	2.4							14.4	24.7		5%	↑	13.6	26 Bottom	27 Bottom		
↓ BV127b	Robberies per year, 1000 population	0.3	0.3	0.3	0.3	0.2	0.2							1.5	2.8		5%	\leftrightarrow	↑ 1.9	3.5 Bottom	3.4 Bottom		
↓ BV128	The number of vehicle crimes per year, per 1,000 population in the local authority area	1.7	1.4	1.5	1.3	1.1	0.9							7.7	15.4		5%	1	↑ 9.4	19.8 Bottom	21.6 Bottom		
Governance & Communications [Nicci Marzec] G =3 A = 1 R = 0																							
Quarterly Inc																							
↔ BV174	The number of racial incidents recorded by the authority per 100,000 populations.			0.50			4							4.50	8.20		5%	↑	4.62	8.2	18.48		
↑ BV175	The percentage of racial incidents that resulted in further action.			100			100							100%	100%		2% points	\leftrightarrow	↔ 100%	100% Top	100% Top		
↑ BV2a	The level of the Equality Standard for local government to which the authority conforms in respect of gender, race and disability						Level 1							Level 1 (54% achieved towards level 2)	Level 2		N/A	No data as this indicator was previously reported annually	No data as this indicator was previously reported annually	Level 1	Level 1		
↑ BV2b	The quality of an authority's Race Equality Scheme and the improvements resulting from it's application			16			84 *							84% *	48%		5%	1	No data as this indicator was previously reported annually	16% Bottom	39% Bottom		
Community	Safety, Leisure and Town Centre Operat	ions [Tho	mas Hall]			G	= 1		A	= 2		R	= 2										
Quarterly Inc																							
↑ BV170a	The number of visits to/usage's of local authority funded or part funded museums per 1,000 population			238			235							467	880	486	5%	↓	↓ 488	863 Upper Median	1,287 Top		
↑ BV170b	The number of those visits to local authority funded or part funded museums that were in person per 1,000 population			234			229							457	850	472	5%	↓	↓ 481	845 Top	800 Top		
↑ BV170c	The number of pupils visiting museums and galleries in organised school groups			1,387			756							2,143	10,500	3,110	5%	↓	↓ 4433	10,016 Top	14,067 Top		
↑ BV225	Domestic violence checklist- The percentage of questions answered 'yes'			81.8			90.9							90.9%	100%		2% points	1	No data as this indicator was previously reported annually	81.8%	63.6%		
↑ ELPI7	Number of swims and other visits per 1000 population			1,115.96			1,151.47							2,238.99	4,430		5%	1	2,266.64	4,427.62	4,821		