PERFORMANCE REPORT : August 2007 - Community Engagement & Safety Portfolio

	KEY TO STATUS COLOURING / KEY TO QUARTILE COLOURING	KEYS	
CURRENT STATUS	**GREEN:**	2	(Within NBC 05/06 Outturn & quartile position) LOCAL INDICATOR [quartile data unavailable]
(G) = 0 [0%] (A) = 0 [0%] (R) = 4 [100%]	Overall performance on or exceeding target Top or Upper Median Quartile		
MONTH ON MONTH TREND	**AMBER:**		BVPI ID column denotes Corporate Priority Indicator
↑ = 4 [100%] ↔ = 0 [0%] ↓ = 0 [0%]	Overall performance within range stated in "Target Tolerances" column* Lower Median Quartile		
YEAR ON YEAR TREND	**RED:**	^	Annual Targeted quartile colouring based against unaudited 06/07 performance data tables
↑ = 3 [75%] ↔ = 0 [0%] ↓ = 1 [25%]	Overall performance outside the stated "Target Tolerances" Bottom Quartile		

* New 'Harder Target' test applied - Please refer to "Target Tolerances" column for individual test applied.

Please contact Dale Robertson Ext 7110, if you require further information or support.

ID	NAME	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	OVERALL PERFORMANCE TO DATE	^ ANNUAL TARGET & TARGETED QUARTILE	CURRENT PROFILED TARGET [if any]	* TARGET TOLERANCES	PERFORMANCE AGAINST LAST MONTH	OVERALL PERFORMANCE AGAINST SAME TIME LAST YEAR	NBC OUTTURN & PROSPECTIVE QUARTILES BASED ON UNAUDITED 06/07 DATA TABLES	NBC 05/06 OUTTURN & QUARTILE POSITION
Monthly Partnership Priority Indicators						(G) = 0		(A) = 0		(R) = 4											
↓ BV126	Domestic burglaries per year per 1,000 households in local authority area	1.7	1.8	1.2	1.6	1.5								7.8	14		5%	↑	↑ 9.8	21.4 Bottom	22.1 Bottom
↓ BV127a	Violent crime per year, 1000 population	2.4	2.3	2.3	2.7	2.6								12	24.66		5%	↑	↓ 11.4	26 Bottom	27 Bottom
↓ BV127b	Robberies per year, 1000 population	0.3	0.3	0.3	0.3	0.2								1.4	2.83		5%	↑	↑ 1.6	3.5 Bottom	3.4 Bottom
↓ BV128	The number of vehicle crimes per year, per 1,000 population in the local authority area	1.7	1.4	1.5	1.3	1.1								6.8	15.41		5%	↑	↑ 8.2	19.8 Bottom	21.6 Bottom

PERFORMANCE REPORT : Monthly - August 2007 - Environment Portfolio - Cllr Trini Crake

		KEY TO STATUS COLOURING / KEY TO QUARTILE COLOURING	KEYS	
CURRENT STATUS		**GREEN:**	2	(Within NBC 05/06 Outturn & quartile position) LOCAL INDICATOR [quartile data unavailable]
G = 8 [61.5%] **A** = 1 [7.7%] **R** = 4 [30.8%]		Overall performance on or exceeding target / Top or Upper Median Quartile		
MONTH ON MONTH TREND		**AMBER:**		BVPI ID column denotes Corporate Priority Indicator
↑ = 8 [61.5%] ↔ = 2 [15.4%] ↓ = 3 [23.1%]		Overall performance within range stated in "Target Tolerances" column* / Lower Median Quartile		
YEAR ON YEAR TREND		**RED:**	^	Annual Targeted quartile colouring based against unaudited 06/07 performance data tables
↑ = 10 [76.9%] ↔ = 0 [0.0%] ↓ = 3 [23.1%]		Overall performance outside the stated "Target Tolerances" / Bottom Quartile		Indicators are included in both the Housing and Environment portfolio report as they are cross-cutting

* New 'Harder Target' test applied - Please refer to "Target Tolerances" column for individual test applied.

Please contact Dale Robertson Ext 7110, if you require further information or support.

	ID	NAME	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	OVERALL PERFORMANCE TO DATE	^ ANNUAL TARGET & TARGETED QUARTILE	CURRENT PROFILED TARGET [if any]	* TARGET TOLERANCES	PERFORMANCE AGAINST LAST MONTH	OVERALL PERFORMANCE AGAINST SAME TIME LAST YEAR	NBC OUTTURN & PROSPECTIVE QUARTILES BASED ON UNAUDITED 06/07 DATA TABLES	NBC 05/06 OUTTURN & QUARTILE POSITION
		Streetscene and Property Maintenance [Carl Grimmer]					G = 8			A = 1			R = 4									
↑	BV82ai	Percentage tonnage of household waste arisings which have been sent by the authority for recycling	18.94	19.91	19.39	20.13	20.55								19.75%	21%		5%	↑	↑ 18.52%	20.24% Upper Median	19.82% Upper Median
↑	BV82aii	Total of tonnage of household waste arisings which have been sent by the authority for recycling	1,316.26	1,466.26	1,385.65	1,444.67	1,479.20								7,112.44 Tonnes	17,028 Tonnes		5%	↑	↑ 6,588.95 Tonnes	16,155.45 Tonnes Upper Median	15,509.95 Tonnes Top
↑	BV82bi	Percentage of the total tonnage of household waste sent for composting or treatment by anaerobic digestion	20.20	19.25	22.96	23.60	23.99								22.30%	16%		5%	↑	↑ 20.59%	15.92% Upper Median	16.30% Top
↑	BV82bii	Total tonnage of household waste sent for composting or treatment by anaerobic digestion	1,403.66	1,437.16	1,641.40	1,693.12	1,726.76								8,031.58 Tonnes	12,974 Tonnes		5%	↑	↑ 7,325.58 Tonnes	12,680.30 Tonnes Top	12,752 Tonnes Top
↓	BV84a	Number of kilograms of household waste collected per head	34.9	37.6	35.7	35.9	36.0								180kg	410kg		+ - 10kg	↓	↑ 182.43kg	408.4 kg Upper Median	401.7 kg Upper Median
↓	BV84b	Percentage change from the previous financial year in the number of Kg of household waste collected per head of population	+ 5.44	-8.96	-9.39	+8.13	+1.70								-1.32%	+ 3%		5%	↑	↑ +1.49%	+1.69% Lower Median	+ 5.96% Bottom
↓	BV212	Average time taken to re-let local authority homes	30	33	32	35	33								33 Days	28 Days		5%	↑	↑ 69 Days	72 Days Bottom	72 Days Bottom
↑	BV218a	Percentage of new reports of abandoned vehicles investigated within 24hrs of notification	97.97	93.30	95.38	99.01	100								96.75%	95%		1%	↑	↑ 72.94%	87.25% Lower Median	0% Bottom
↑	BV218b	Percentage of abandoned vehicles removed within 24 hours from the point at which the Authority is legally entitled to remove the vehicle	73.08	61.90	87.88	93.10	78.13								77.78%	85%		5%	↓	↓ 81.86%	79.16% Lower Median	0% Bottom
↑	ELPI5	Percentage of flytips removed within two working days	83.02	75.17	70.96	77.93	73.37								76.17%	70%		5%	↓	↓ 99.64%	99.60%	2
↓	ELPI6	Number of refuse collections missed per month	209	77	32	184	89								591	12,000		5%	↑	↑ 4,091	11,302	2
↑	ELPI10	Percentage of missed collections put right within 24 hours	91	100	100	100	100								96.95%	95%		2% points	↔	↑ 95.70%	92.99%	2
↑	HLPI9	Night time repairs completed on target	100	95	96.24	100	100								97.84%	99%		1% point	↔	↓ 99%	99%	2

PERFORMANCE REPORT : Monthly - August 2007 - Finance Portfolio - Cllr Malcolm Mildren

KEY TO STATUS COLOURING **KEY TO QUARTILE COLOURING**		**KEYS**

CURRENT STATUS						**GREEN:**	**2**	(Within NBC 05/06 Outturn & quartile position) LOCAL INDICATOR [quartile data unavailable]
G	= 0 [0%]	**A**	= 0 [0%]	**R**	= 1 [100%]	Overall performance on or exceeding target Top or Upper Median Quartile		

MONTH ON MONTH TREND						**AMBER:**		BVPI ID column denotes Corporate Priority Indicator
↑	= 1 [100%]	↔	= 0 [0%]	↓	= 0 [0%]	Overall performance within range stated in "Target Tolerances" column* Lower Median Quartile		

YEAR ON YEAR TREND						**RED:**	**^**	Annual Targeted quartile colouring based against unaudited 06/07 performance data tables
↑	= 1 [100%]	↔	= 0 [0%]	↓	= 0 [0%]	Overall performance outside the stated "Target Tolerances" Bottom Quartile		

* New 'Harder Target' test applied - Please refer to "Target Tolerances" column for individual test applied.

Please contact Dale Robertson Ext 7110, if you require further information or support.

	ID	NAME	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	OVERALL PERFORMANCE TO DATE	^ ANNUAL TARGET & TARGETED QUARTILE	CURRENT PROFILED TARGET [if any]	* TARGET TOLERANCES	PERFORMANCE AGAINST LAST MONTH	OVERALL PERFORMANCE AGAINST SAME TIME LAST YEAR	NBC OUTTURN & PROSPECTIVE QUARTILES BASED ON UNAUDITED 06/07 DATA TABLES	NBC 05/06 OUTTURN & QUARTILE POSITION
Finance and Asset Management Gavin Chambers]							**G** = 0		**A** = 0			**R** = 1										
↑	BV8	The percentage of invoices for commercial goods and services paid by the authority within 30 days of being received	95.45	91.16	90.59	90.76	91.30								91.91%	94%		2% points	↑	↑ 89.01%	89.45% Bottom	86.89% Bottom

PERFORMANCE REPORT : Monthly - August 2007 - Housing Portfolio - Cllr Sally Beardsworth

KEY TO STATUS COLOURING / KEY TO QUARTILE COLOURING		KEYS	
CURRENT STATUS	**GREEN:**	**2**	(Within NBC 05/06 Outturn & quartile position) LOCAL INDICATOR [quartile data unavailable]
G = 5 [36%] **A** = 2 [14%] **R** = 7 [50%] NO DATA = 0 [0%]	Overall performance on or exceeding target / Top or Upper Median Quartile		
MONTH ON MONTH TREND	**AMBER:**		BVPI ID column denotes Corporate Priority Indicator
↑ = 6 [43%] ↔ = 0 [0%] ↓ = 8 [57%] NO DATA = 0 [0%]	Overall performance within range stated in "Target Tolerances" column* / Lower Median Quartile		
YEAR ON YEAR TREND	**RED:**	**^**	Annual Targeted quartile colouring based against unaudited 06/07 performance data tables
↑ = 7 [50%] ↔ = 1 [7%] ↓ = 1 [7%] NO DATA = 5 [36%]	Overall performance outside the stated "Target Tolerances" / Bottom Quartile		Indicators are included in both the Housing and Environment portfolio report as they are cross-cutting

* New 'Harder Target' test applied - Please refer to "Target Tolerances" column for individual test applied.

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ID	NAME	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	OVERALL PERFORMANCE TO DATE	^ ANNUAL TARGET & TARGETED QUARTILE	CURRENT PROFILED TARGET [if any]	* TARGET TOLERANCES	PERFORMANCE AGAINST LAST MONTH	OVERALL PERFORMANCE AGAINST SAME TIME LAST YEAR	NBC OUTTURN & PROSPECTIVE QUARTILES BASED ON UNAUDITED 06/07 DATA TABLES	NBC 05/06 OUTTURN & QUARTILE POSITION
Housing Services [Fran Rodgers]							**G** = 5			**A** = 2			**R** = 7								
↑ BV9	Percentage of council tax received in the year	11.81	9.18	8.97	9.13	9.47								48.57%	98%	39.33%	0.5% points	↑	↑ 47.43%	96.63% Lower Median	95.45% Bottom
↑ BV66a	Rent collected by the local authority as a proportion of rents owed on HRA dwellings	63.66	67.06	65.34	65.61	66.04								89.30%	97.80%	90.19%	1% point	↑	Previously collected quarterly	95.93% Bottom	96.03% Bottom
↓ BV66b	The number of local authority tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants	11.79	12.39	13.06	13.27	13.13								12.71%	8.25%	12.07%	5%	↑	Previously collected quarterly	11.92% Bottom	12.43% Bottom
↓ BV78a	Speed of Processing: Average time for processing new claims	25.3	32.3	26.4	33.3	30.5								30.2 Days	30 Days	32 Days	1 Day	↑	↑ 43.46 Days	36.5 Days Bottom	57.6 Days Bottom
↓ BV78b	Speed of Processing: Average time for processing notifications of change in circumstances	11.1	13.1	10.4	11.5	11.1								11.4 Days	11 Days	13 Days	0.5 Days	↑	↑ 19.0 Days	16.4 Days Bottom	24.4 Days Bottom
↓ BV212	Average time taken to re-let local authority homes	30	34	32	35	33								33 Days	28 Days		5%	↓	↑ 68 Days	72 Days Bottom	72 Days Bottom
↑ HLPI9	Night time repairs completed on target	100	95	96.24	100	100								97.84%	99%		1% point	↑	↓ 99%	99%	2
↑ BV10	% of non domestic rates due for the year which were received by the authority	12.33	11.45	9.61	9.25	10.39								53.55%	99.3%	40.40%	2% points	↑	↑ 51.96%	99.72% Top	99.2% Upper Median
↓ BV66c	Percentage of local authority tenants who received Notices Seeking Possession	1.52	2.08	2.56	2.92	2.00								11.12%	25%	8.02%	5%	↑	Previously collected quarterly	26.66% Lower Median	44.58% Bottom
↓ BV66d	Percentage of tenants evicted as a result of rent arrears	0.05	0	0.01	0	0.02								0.07%	0.30%	0.10%	5%	↓	Previously collected quarterly	0.46% Lower Median	0.83% Bottom
↔ BV76c	Housing Benefit Security: the number of fraud investigations per 1,000 caseload	3.25	4.99	5.05	7.04	4.21								24.97	65	15	5%	↓	↓ 30.91	61.32	51.08
↔ BV76d	Housing Benefit Security: the number of prosecutions and sanctions per 1,000 caseload	0.24	0.18	0.12	0.36	0.18								1.02	4.3	1.13	5%	↓	↓ 1.56	3.91%	4.64
↑ BENLPI 1	Percentage of cases from complete to determined within 14 days	82.90	79.90	83.90	79.67	77.10								80.50%	86%	84%	2% points	↓	↓ 84.95%	85.51%	2
↔ CFLI 1	Housing Benefit Security: the number of housing benefit claimants visited	225	253	352	193	413								1,436	3,500	1,167	5%	↑	Local PI Replaces BV76a	Local PI Replaces BV76a	New indicator

PERFORMANCE REPORT : August 2007 - Performance Portfolio, Cllr Brian Hoare

	KEY TO STATUS COLOURING / KEY TO QUARTILE COLOURING	KEYS	
CURRENT STATUS	**GREEN:**	2	(Within NBC 05/06 Outturn & quartile position) LOCAL INDICATOR [quartile data unavailable]
G = 0 [0%] A = 0 [0%] R = 1 [100%]	Overall performance on or exceeding target Top or Upper Median Quartile		
MONTH ON MONTH TREND	**AMBER:**		BVPI ID column denotes Corporate Priority Indicator
↑ = 0 [0%] ↔ = 0 [0%] ↓ = 1 [100%]	Overall performance within range stated in "Target Tolerances" column* Lower Median Quartile		
YEAR ON YEAR TREND	**RED:**	^	Annual Targeted quartile colouring based against unaudited 06/07 performance data tables
↑ = 1 [100%] ↔ = 0 [0%] ↓ = 0 [0%]	Overall performance outside the stated "Target Tolerances" Bottom Quartile		

* New 'Harder Target' test applied - Please refer to "Target Tolerances" column for individual test applied.

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ID	NAME	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	OVERALL PERFORMANCE TO DATE	^ ANNUAL TARGET & TARGETED QUARTILE	CURRENT PROFILED TARGET [if any]	* TARGET TOLERANCES	PERFORMANCE AGAINST LAST MONTH	OVERALL PERFORMANCE AGAINST SAME TIME LAST YEAR	NBC OUTTURN & PROSPECTIVE QUARTILES BASED ON UNAUDITED 06/07 DATA TABLES	NBC 05/06 OUTTURN & QUARTILE POSITION
Human Resources [Howard Crabtree]						G 0			A 0			R 1									
↓ BV12	The number of working days/shifts lost due to sickness absence	0.78	0.86	0.85	0.96	0.99								4.44 Days	9.5 Days		5%	↓	↑ 7.92 Days	11.38 Days Bottom	16.12 Days Bottom

PERFORMANCE REPORT : - August 2007 - Regeneration Portfolio, Cllr Richard Church

CURRENT STATUS							KEY TO STATUS COLOURING / KEY TO QUARTILE COLOURING	KEYS	
(G) = 2 [66.7%]		(A) = 0 [0%]		(R) = 1 [33.3%]			**GREEN:** Overall performance on or exceeding target / Top or Upper Median Quartile	2	(Within NBC 05/06 Outturn & quartile position) LOCAL INDICATOR [quartile data unavailable]
MONTH ON MONTH TREND							**AMBER:** Overall performance within range stated in "Target Tolerances" column* / Lower Median Quartile		BVPI ID column denotes Corporate Priority Indicator
↑ = 2 [66.7%]		↔ = 0 [0%]		↓ = 1 [33.3%]					
YEAR ON YEAR TREND							**RED:** Overall performance outside the stated "Target Tolerances" / Bottom Quartile	^	Annual Targeted quartile colouring based against unaudited 06/07 performance data tables
↑ = 2 [66.7%]		↔ = 0 [0%]		↓ = 1 [33.3%]					

KEY TO STATUS COLOURING / KEY TO QUARTILE COLOURING — KEYS

* New 'Harder Target' test applied - Please refer to "Target Tolerances" column for individual test applied.

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	ID	NAME	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	OVERALL PERFORMANCE TO DATE	^ ANNUAL TARGET & TARGETED QUARTILE	CURRENT PROFILED TARGET [if any]	* TARGET TOLERANCES	PERFORMANCE AGAINST LAST MONTH	OVERALL PERFORMANCE AGAINST SAME TIME LAST YEAR	NBC OUTTURN & PROSPECTIVE QUARTILES BASED ON UNAUDITED 06/07 DATA TABLES	NBC 05/06 OUTTURN & QUARTILE POSITION
Development, Building Control & Environmental Health [Christine Stevenson]							(G) =2		(A) = 0			(R) = 1										
↑	BV109b	Percentage of planning applications determined in line with the government's new development control targets to determine: 65% of minor applications in 8 weeks	84.62	95.24	76.47	85.71	89.47								84.57%	81%		2% points	↑	↑ 57.14%	63.23% Bottom	74.55% Upper Median
↑	BV109c	Percentage of planning applications determined: 80% of other applications in 8 weeks	92.41	96.39	89.42	92.50	93.33								92.62%	92%		2% points	↑	↑ 67.62%	75.5% Bottom	85.62% Lower Median
↑	PLI 188	The number of decisions delegated to officers as a percentage of all decisions	92.52	99.04	88.65	94.78	87.83								91.74%	95%		2% points	↓	↓ 92.13	92.30%	2