PERFORMANCE REPORT : Monthly - June 2007

CURRENT STATUS

| G = 20 [41%] | A = 8 [16%] | R = 21 43[%] | NO DATA | = 0 [0%] |

MONTH ON MONTH TREND

| ↑ = 20 [41%] | ↔ = 8 [16%] | ↓ = 21 [43%] | NO DATA | = 0 [0%] |

YEAR ON YEAR TREND

| ↑ = 27 [55%] | ↔ = 2 [4%] | ↓ = 19 [39%] | NO DATA | = 0 [0%] |

* New 'Harder Target' test applied - Please refer to "Target Tolerances" column for individual test applied.

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ID	NAME	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	OUT	OVERALL PERFORMANCE TO DATE	ANNUAL TARGET	CURRENT PROFILED TARGET [if any]	* TARGET TOLERANCES	PERFORMANCE AGAINST LAST MONTH	OVERALL PERFORMANCE AGAINST SAME TIME LAST YEAR	COMMENTS	NBC 06/07 OUTTURN & PROSPECTIVE QUARTILE POSITION	05/06 TOP QUARTILE	05/06 MEDIAN QUARTILE	05/06 BOTTOM QUARTILE	NBC 05/06 OUTTURN & QUARTILE POSITION
Monthly Corporate Priority Indicators								G = 4			A = 3			R = 3												
↑ BV8	The percentage of invoices for commercial goods and services paid by the authority within 30 days of being received	95.45	91.16	90.59											92.54%	94%		2% points	↓	↑ 86.2%		89.45% Lower Median	96.71%	93.43%	89.24%	86.89% Bottom
↑ BV9	Percentage of council tax received in the year	11.81	9.18	8.97											29.91%	98%	30%	0.5% points	↓	↑ 26.68%		96.63% Lower Median	98.40%	97.61%	96.39%	95.45% Bottom
↓ BV12	The number of working days/shifts lost due to sickness absence	0.78	0.86	0.85											2.49 Days	9.5 Days		5%	↑	↑ 2.71%		11.38 Days Bottom	8.34 Days	9.52 Days	10.94 Days	16.12 Days Bottom
↑ BV66a	Rent collected by the local authority as a proportion of rents owed on HRA dwellings	63.66	67.06	65.34											83.95%	97.80%	88.09%	1% point	↓	↓ 85.51%		95.93% Bottom	98.84%	98.20%	97.41%	96.03% Bottom
↓ BV66b	The number of local authority tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants	11.79	12.39	13.06											12.42%	8.25%	12.02%	5%	↓	↓ 11.53%		11.81% Bottom	4.12%	5.96b	8.53%	12.43% Bottom
↓ BV78a	Speed of Processing: Average time for processing new claims	25.3	32.3	26.4											27.9 Days	30 Days	32 Days	1 Day	↑	↑ 41.35 Days		36.5 Days Lower Median	25.5 Days	31 Days	37.8 Days	57.6 Days Bottom
↓ BV78b	Speed of Processing: Average time for processing notifications of change in circumstances	11.1	13.1	10.4											11.5 Days	11 Days	14 Days	0.5 Days	↑	↑ 19.94 Days		16.4 Days Lower Median	8.5 Days	11.9 Days	16.7 Days	24.4 Days Bottom
↓ BV212	Average time taken to re-let local authority homes	30	34	32											32 Days	28 Days		5%	↑	↑ 68.16 Days		70 Days Bottom	29 Days	37 Days	51 Days	72 Days Bottom
↑ BV109b	Percentage of planning applications determined in line with the government's new development control targets to determine: 65% of minor applications in 8 weeks	84.62	95.24	76.47											83.95%	81%		2% points	↓	↑ 54.79%		63.23% Bottom	80.39%	74.01%	68.60%	74.55% Upper Median
↑ BV109c	Percentage of planning applications determined: 80% of other applications in 8 weeks	92.41	96.39	89.42											92.48%	92%		2% points	↓	↑ 66.31%		75.5% Bottom	91.61%	88.23c	83.85%	85.62% Lower Median
Monthly Partnership Priority Indicators								G = 0			A = 0			R = 4												
↓ BV126	Domestic burglaries per year per 1,000 households in local authority area	1.7	1.8	1.2											4.7	14		5%	↑	↑ 6.1		21.4 Bottom	6.4	8.9	13.7	22.1 Bottom
↓ BV127a	Violent crime per year, 1000 population	2.4	2.3	2.3											7	24.66		5%	↔	↑ 7.1		26 Bottom	12.5	17	22.9	27 Bottom
↓ BV127b	Robberies per year, 1000 population	0.3	0.3	0.3											0.9	2.83		5%	↔	↑ 1		3.5 Bottom	0.3	0.5	1.3	3.4 Bottom
↓ BV128	The number of vehicle crimes per year, per 1,000 population in the local authority area	1.7	1.4	1.5											4.6	15.41		5%	↓	↑ 5.2		19.8 Bottom	7.3	9.7	14.6	21.6 Bottom
Community Safety, Leisure and Town Centre Operations [Thomas Hall]								G = 3			A = 0			R = 1												
↑ BV170a	The number of visits to/usage's of local authority funded or part funded museums per 1,000 population	92	70	76											238	880	225	5%	↑	↑ 233.67		863 Upper Median	958	382	133	1,287 Top
↑ BV170b	The number of those visits to local authority funded or part funded museums that were in person per 1,000 population	90	69	75											234	850	218	5%	↑	↑ 229.98		845 Top	523	247	87	800 Top
↑ BV170c	The number of pupils visiting museums and galleries in organised school groups	448	279	660											1,387	10,500	1,910	5%	↑	↓ 2,391		10,016 Top	8,156	2,603	641	14,067 Top
↑ ELPI7	Number of swims and other visits per 1000 population	372.73	371.74	371.49											1,115.96	4,430	1,088.14	5%	↓	↑ 1,109.82		4,427.62	2	2	2	2

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KEY TO STATUS COLOURING
KEY TO QUARTILE COLOURING

GREEN:
Overall performance on or exceeding target
Top or Upper Median Quartile

AMBER:
Overall performance within range stated in "Target Tolerances" column*
Lower Median Quartile

RED:
Overall performance outside the stated "Target Tolerances"
Bottom Quartile

KEY TO QUARTILE CODING

1	NEW INDICATOR [quartile data unavailable]
2	LOCAL INDICATOR [quartile data unavailable]
3	NO QUARTILE DATA [issued from DCLG]
4	NOT REPORTED for 06/07 [new 07/08]
*	INDICATOR RESERVED [NBC data - not robust]
( )	SOURCE CPA PROFILE DATA

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		Streetscene and Property Maintenance [Carl Grimmer]						G = 8		A = 3		R = 3															
↑	BV82ai	Percentage tonnage of household waste arisings which have been sent by the authority for recycling	18.94	19.91	19.39											19.37%	21%		5%	↑	↑ 17.93%		20.24% Upper Median	21.72%	18.15%	14.79%	19.82% Upper Median
↑	BV82aii	Total of tonnage of household waste arisings which have been sent by the authority for recycling	1,316.26	1,466.26	1,385.65											4,188.57 Tonnes	17,028 Tonnes	4,257 Tonnes	5%	↓	↑ 3,987.19 Tonnes		16,155.45 Tonnes Top	9,082.98 Tonnes	6,839.79 Tonnes	5,279.84 Tonnes	15,509.95 Tonnes Top
↑	BV82bi	Percentage of the total tonnage of household waste sent for composting or treatment by anaerobic digestion	20.20	19.25	22.96											21.33%	16%		5%	↑	↓ 22.49%		15.92% Top	14.67%	8.29%	2.68%	16.30% Top
↑	BV82bii	Total tonnage of household waste sent for composting or treatment by anaerobic digestion	1,403.66	1,437.16	1,641.40											4,611.70 Tonnes	12,974 Tonnes	3,243.51 Tonnes	5%	↓	↓ 4,996.84 Tonnes		12,680.30 Tonnes Top	6,048.83 Tonnes	3,157.91 Tonnes	933.96 Tonnes	12,752 Tonnes Top
↓	BV84a	Number of kilograms of household waste collected per head	35.6	38.3	36.7											110.9kg	410kg	102.50kg	+ - 10kg	↑	↑ 114.2kg		408.4 kg Upper Median	381 kg	409.6 kg	442.7 kg	401.7 kg Upper Median
↓	BV84b	Percentage change from the previous financial year in the number of Kg of household waste collected per head of population	+ 7.54	-7.31	-6.93											-2.60%	+ 3%		5%	↑	↑ -3.58%		+1.69% Lower Median	-3.29%	-0.50%	+ 2.43%	+ 5.96% Bottom
↑	BV91a	Percentage of households resident in the authority's area served by kerbside collection of recyclables	100	100	100											100%	100%		2% points	↔	↔ 100%		100% Top	100%	98.90%	93.50%	100% Top
↑	BV91b	Percentage of households resident in the authority's area served by kerbside collection of at least two recyclables	100	100	100											100%	100%		2% points	↔	↔ 100%		100% Top	100%	97.60%	90.10%	100% Top
↑	BV218a	Percentage of new reports of abandoned vehicles investigated within 24hrs of notification	97.97	93.30	95.38											95.34%	95%		1% point	↑	↑ 46.92%		87.25% Lower Median	96.64%	88.54%	73%	0% Bottom
↑	BV218b	Percentage of abandoned vehicles removed within 24 hours from the point at which the Authority is legally entitled to remove the vehicle	73.08	61.90	87.88											73.27%	85%		5%	↑	↓ 75.44%		79.16% Lower Median	95%	81.90%	61.11%	0% Bottom
↑	ELPI5	Percentage of flytips removed within two working days	83.02	75.17	70.96											76.59%	70%		5%	↓	↓ 99.56%		99.60%	2	2	2	2
↓	ELPI6	Number of refuse collections missed per month	209	77	32											318	12,000	3,000	5%	↑	↑ 2,951		11,302	2	2	2	2
↑	ELPI10	Percentage of missed collections put right within 24 hours	91	100	100											94%	95%	95%	2% points	↔	↓ 95.29%		92.99%	2	2	2	2
↑	HLPI9	Night time repairs completed on target	100	95	96.24											96.96%	99%		1% point	↑	↓ 99.7%		99%	2	2	2	2

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	Housing Services [Fran Rodgers]							G = 5		A = 1			R = 2														
↑	BV10	% of non domestic rates due for the year which were received by the authority	12.33	11.45	9.61											33.64%	99.3%	30.60%	2% points	↓	↑ 31.66%		99.72% Top	99.30%	99%	98.40%	99.2% Upper Median
↓	BV66c	Percentage of local authority tenants who received Notices Seeking Possession	1.52	2.08	2.56											6.18%	25%	6.11%	5%	↓	↑ 7.3%		26.66% Upper Median	17.06%	27.09c	35.18%	44.58% Bottom
↓	BV66d	Percentage of tenants evicted as a result of rent arrears	0.05	0	0.01											0.06%	0.30%	0.07%	5%	↓	↑ 0.07%		0.46% Lower Median	0.21%	0.38%	0.58%	0.83% Bottom
↔	BV76b	Housing Benefit Security: the number of fraud investigators employed per 1,000 caseload	0.18	0.18	0.18											0.18	0.3	0.18	5%	↔	↓ 0.24		0.24	3	3	3	0.28
↔	BV76c	Housing Benefit Security: the number of fraud investigations per 1,000 caseload	3.25	4.99	5.05											13.30	65	10	5%	↑	↓ 15.67		61.32	3	3	3	51.08
↔	BV76d	Housing Benefit Security: the number of prosecutions and sanctions per 1,000 caseload	0.24	0.18	0.12											0.54	4.3	0.80	5%	↓	↓ 0.78		3.91%	3	3	3	4.64
↑	BENLPI 1	Percentage of cases from complete to determined within 14 days	82.90	79.90	83.90											82.35%	86%	82%	2% points	↑	↑ 67.19%		85.51%	2	2	2	2
↔	CFLI 1	Housing Benefit Security: the number of housing benefit claimants visited	225	253	352											830	4,500	1,125	2% points	↑	Local PI Replaces BV76a	Local PI Replaces BV76a	Local PI Replaces BV76a	2	2	2	New indicator
	Human Resources [Howard Crabtree]							G = 0		A = 1			R = 6														
↑	BV11a	The percentage of top 5% of earners that are women	32.43	33.52	32.97											32.97%	34%		5%	↓	↑ 32.51%		32.43% Upper Median	42.45%	32%	22.22%	32.83% Upper Median
↑	BV11b	The percentage of top 5% of earners who are from an ethnic minority	7.07	7.20	5.54											5.54%	7%		5%	↓	↓ 8.81%		7.07% Top	4.33%	1.50b	0%	8.89% Top
↑	BV11c	The percentage of top 5% of earners who have a disability	1.97	3.87	1.90											1.90%	5.3%		5%	↓	↓ 3.73%		3.80% Upper Median	4.83%	2.28c	0%	4.38% Upper Median
↓	BV14	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total workforce	0	0.18	0.18											0.36%	0.8%		5%	↔	↓ 0.18%		0.70% Lower Median	0.17%	0.43%	0.78%	2.64% Bottom
↓	BV15	The percentage of employees retiring on grounds of ill health as a percentage of the total workforce	0	0.09	0.09											0.18%	0.3%		5%	↔	↓ 0.09%		0.61% Bottom	0.10%	0.23%	0.37%	0.41% Bottom
↑	BV16a	The percentage of local authority employees declaring that they meet the Disability Discrimination Act 1995 disability definition	4.87	5.01	4.96											4.96%	5.5%		5%	↓	↓ 5.1%		4.97% Top	3.89%	2.73%	1.86%	5.55% Top
↑	BV17a	The percentage of local authority employees from minority ethnic communities	5.6	5.4	5.1											5.1%	5.5%		5%	↓	↑ 4.85%		5.6% Top	4.8%	1.8%	0.9%	4.9% Top
	Development, Building Control & Environmental Health [Christine Stevenson]							G = 0		A = 0			R = 2														
↓	BV204	Percentage of appeals allowed against the authority's decision to refuse planning applications	0	40	25											30%	25%		5%	↑	↓ 0%		21.1% Top	25%	30%	36.10%	34.8% Lower Median
↑	PLI 188	The number of decisions delegated to officers as a percentage of all decisions	92.52	99.04	88.65											92.90%	95%		2% points	↓	↓ 94.7%		92.30%	2	2	2	2