

Green Book update

HOMELESSNESS ACTION PLAN

HOMELESS PREVENTION	When	Endline	Who	Cost	Progress
1. Review Housing Advice resources	May 2006	Appx B	Fran Rodgers	Within existing budgets	Completed – Allocated resources to homeless prevention *
2. Reshape Housing Advice Service delivery to meet the needs of all customers	June 2006	Appx H	Fran Rodgers	Within existing budgets	On-going – Consulted with relevant Managers and new structure costed and timescale agreed February 2007 *
3. Establish Rent Deposit Scheme and housing options toolkit	April 2006 onwards	Appx J	Madeline Spencer	£100,000	Completed *
4. Investigate options for a Sanctuary Scheme	Sept 2006	Appx E	Madeline Spencer	No information available	Completed Launched scheme in November 2006 *
5. Introduce a Spend to Save Strategy	May 2006	Appx D	Fran Rodgers	Nil	Completed *

**PARTNERSHIP
WORKING**

PARTNERSHIP WORKING	1. Introduce robust partnerships between Northampton Borough Council and Northamptonshire County Council	By Sept 2006	Appx I	Madeline Spencer/Nigel Stock	Nil	Completed. Protocols/SLAs in place. Arrangements for 16/17 year olds in place
	2. Introduce effective voluntary sector liaison including the Homeless Forum	April 2006	Appx F	Fran Rodgers	Nil	Completed - Homeless Forum relaunched in May 2006
	3. Develop a purpose built homeless hostel	March 2007	Appx G	Fran Rodgers	To be advised	Ongoing - Long term aspiration - included in Housing Strategy
	4. Improved engagement with RSLs to assist in housing vulnerable people	May 2006 onwards	Appx A	Fran Rodgers	Nil	Ongoing - Housing Corporation recent meeting with RSLs

INTERNAL PROCESSES AND PROCEDURES	5. Develop the regional Homeless Strategy	Dec 2006	Appx B	Fran Rodgers	Officer time	On-going – CURS – leading in East Midlands Strategy
	1. Introduce a Corporate Debt Policy	June 2006	Appx JB	Fran Rodgers	Nil	Ongoing – Consultation completed and due to go to SMT January 2007
	2. Introduce new housing IT system	2007	Appx C	Fran Rodgers	Within existing budgets	Ongoing – Project Board established implementing modules from April 2007
	3. Introduce sign-off procedure for evictions	May 2006	Appx D	Madeline Spencer	Nil	Completed
	4. Sign-off procedures for Temporary Accommodation	May 2006	Appx D	Madeline Spencer	Nil	Completed

	5. Review all internal processes and procedures to ensure SMART working	By Jan 2007	Appx C	Fran Rodgers	Nil	Ongoing – Voids performance is a key priority impacting on homelessness
TEMPORARY ACCOMMODATION	1. Value for money and high quality accommodation provision	By Sept 2006	Appx A	Madeline Spencer	£500,000 within existing budgets	Completed - Draft temporary Accommodation Strategy developed
	2. Temporary Accommodation Strategy	June 2006	Appx D	Madeline Spencer	Nil	Completed
VULNERABLE PEOPLE	1. Learning Disability Strategy	Oct 2006	Appx 1	Madeline Spencer	Nil	Ongoing – Working with the ordinary living group
	2. User Consultation Strategy	June 2006	Appx C	Fran Rodgers	To be advised	Ongoing – Developed service standards for Housing in consultation with NTACT DCLG roadshow Nov 2006

	<p>3. Homeless awareness training for staff</p> <p>4. Develop a Rough Sleeping Strategy and responsive service</p>	Ongoing	Appx A	<p>Madeline Spencer</p> <p>Fran Rodgers</p>	<p>Within existing budgets</p> <p>£90,000 ODPM funding</p>	<p>Completed</p> <p>Ongoing - Rough sleepers group relaunched June 2006. Task & Finish group - established November 2006</p>
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